

# A-Z of useful contacts



## Advocacy

### **Advocard**

332 Leith Walk  
Edinburgh EH6 5BR  
Tel: 0131 554 5307  
For mental health service users

### **Circles Advocacy Project**

Royal Edinburgh Hospital  
Morningside Place  
Edinburgh EH10 5HK  
Tel: 0131 537 6004  
For people in Royal Edinburgh Hospital

### **EARS Advocacy Service**

Forecourt Business Centre  
14 Ashley Place  
Edinburgh EH6 5PX  
Tel: 0131 478 6030  
For older people in or moving into care homes

### **Edinburgh Carers Council**

The Canon Mill  
1 - 3 Canon Street  
Edinburgh EH3 5HE  
Tel: 0131 270 6087 / 270 6089  
For carers of people who use mental health services

### **Independent Special Education Advice**

164 High Street  
Dalkeith EH22 1AY  
Tel: 0131 454 0096  
For parents of children with additional support needs

### **Partners in Advocacy**

Unit 17, John Cotton Business Centre  
10 Sunnyside, Edinburgh EH7 5RA  
Tel: 0131 478 7723

### **People First (Scotland)**

77-79 Easter Road  
Edinburgh EH7 5PW  
Tel: 0131 478 7707

### **Positive Voice**

37-39 Montrose Terrace  
Edinburgh EH7 5DJ  
Tel: 0131 652 0754  
For people living with HIV/AIDS

### **Powerful Partnerships**

21 Saughtonhall Drive  
Edinburgh EH12 5TW  
Tel: 0131 478 5501

### **Scottish Independent Advocacy Alliance**

69a George Street  
Edinburgh EH2 2JG  
Tel: 0131 260 5380

### **Senior Action Group Edinburgh (SAGE)**

Balmwell House  
29 Balmwell Terrace  
Edinburgh EH16 6PS  
Tel: 0131 666 2585

### **VOCAL Carers Advocacy Service**

8-13 Johnston Terrace  
Edinburgh EH1 2PW  
Tel: 0131 622 7625  
Volunteer professional advocacy for carers

## Aids & Adaptations

### **Community Equipment Service**

The City of Edinburgh Council  
Tel: 0131 529 6300  
Offers a range of equipment and adaptations free of charge and without having to be assessed by a health or social work professional.

### **Care & Repair in Edinburgh**

4 Queen Street  
Edinburgh EH2 1JE  
Tel: 0131 220 7630

Last updated: May 2009

### **Community Care Housing**

Accessible Homes Service  
Level C2, Waverley Court  
4 East Market  
Edinburgh EH8 8BG  
Tel: 0131 529 7099/7027

### **SMART Centre**

Astley Ainslie Hospital  
Grange Loan  
Edinburgh EH9 2HL  
Tel: 0131 537 9190

### **Telecare (City of Edinburgh Council)**

Advice and Assessment team  
Tel: 0131 529 7661

## **Aids and HIV**

### **Waverley Care Solas**

2-4 Abbeymount  
Edinburgh EH8 8EJ  
Tel: 0131 661 0982

## **Alzheimer's Disease/ Dementia**

### **Alzheimer Scotland - Action on Dementia**

22 Drumsheugh Gardens  
Edinburgh EH3 7RN  
Tel: 0131 243 1453  
24 hour Dementia Helpline: 0808 808 3000

### **Alzheimer Scotland - Edinburgh branch**

39 St Leonard's Street  
Edinburgh EH8 9RB  
Tel: 0131 667 6289

### **Alzheimer Scotland**

#### **Early Onset Support Service**

3 Quayside Street  
Edinburgh EH6 6EJ  
Tel: 0131 555 6866

## **Arthritis**

### **Arthritis Care**

Unit 25a, Anniesland Business Park  
Glasgow G13 1EU  
Tel: 0141 954 7776

## **Autism**

### **Scottish Society for Autism**

Hilton House, Alloa Business Centre  
The Whins  
Alloa FK10 3SA  
Tel: 01259 720044

## **Benefits**

### **Advice Shop**

329 High Street  
Edinburgh EH1 1PN  
Tel: 0131 225 1255

### **Carer's Allowance Unit**

Palatine House  
Lancaster Road  
Preston  
Lancashire PR1 1HB  
Tel: 01253 856123

### **CHAI (Community Help and Advice Initiative)**

For people living in Wester Hailes, South Edinburgh and Oxgangs. Outreach services provided to the communities in North Edinburgh and Restalrig.

1 Murrayburn Gate  
Edinburgh EH14 2SS  
Tel: 0131 453 6410

or

40 Captains Road  
Edinburgh EH17 8QF  
Tel: 0131 529 7249

### **Citizens Advice Bureau**

58 Dundas Street  
Edinburgh EH3 6QZ  
Tel: 0131 557 1500

### ***Disability Benefits Unit***

Warbreck House  
Warbreck Hill, Blackpool  
Lancashire FY2 0YE  
Tel: 08457 123 456

### ***Pension Service***

PO Box 10141  
Dundee  
DD1 9PS  
Tel: 08456 060 265

## **Black and Minority Ethnic carers**

### ***MECOPP Carers Centre***

23 Leith Walk  
Edinburgh EH6 8LN  
Tel: 0131 467 2994

### ***Ukrainian and Polish Support Service***

Alzheimers Scotland  
30 Braid Road  
Edinburgh EH10 6AD  
Tel: 0131 446 3755

### ***BEMAS Parent/Carers Support Group***

The Action Group  
Norton Park Centre  
57 Albion Road  
Edinburgh EH7 5QY  
Tel: 0131 475 2315

## **Cancer**

### ***Maggie's Edinburgh***

The Stables, Western General Hospital  
Crewe Road South  
Edinburgh EH4 2XU  
Tel: 0131 537 3131

### ***Volunteer Visiting Service***

Maire Curie Hospice  
Frogston Road West  
Edinburgh EH10 7DR  
Tel: 0131 470 2254

## **Carer support in Edinburgh & Lothians**

### ***Care for Carers***

Lochend House  
33-35 Lochend Road South  
Edinburgh EH7 6BR  
Tel: 0131 661 2077

### ***Carers of East Lothian***

149 North High Street  
Musselburgh EH21 6AN  
Tel: 0131 665 0135

### ***Carers of West Lothian***

Strathbrock Partnership Centre  
189a West Main Street  
Broxburn EH52 5LH  
Tel: 01506 771750

### ***CA(I)RE Project***

Eric Liddell Centre, 15 Morningside Road  
Edinburgh EH10 4DP  
Tel: 0131 446 3321/ 3317  
Programme of activities for carers

### ***Edinburgh Carers Council***

356 Leith Walk, Edinburgh EH6 5BR  
Tel: 0131 554 5153  
Carers of someone with mental health problems

### ***MECOPP Carers Centre***

23 Leith Walk, Edinburgh EH6 8LN  
Tel: 0131 467 2994  
Black and minority ethnic carers

### ***North West Carers Centre***

34a Muirhouse Crescent  
Edinburgh EH4 4QL  
Tel: 0131 315 3130

### ***NSF Carer Support Worker***

Claremont House, 130 East Claremont Street  
Edinburgh EH7 4LB  
Tel: 0131 557 9162

### ***Oxgangs Pentlands Carer Project***

35 Oxgangs Crescent

Edinburgh EH13 9HJ

Tel: 0131 441 5099

Sitter and befriending services

### ***Queensferry Community Care Project***

The Haven

South Queensferry

EH30 9JA

Tel: 0131 331 5570

### ***VOCAL Carers Centre***

8 - 13 Johnston Terrace

Edinburgh EH1 2PW

Tel: 0131 622 6666

### ***VOCAL - Home from hospital carer support***

Roslyn Scott

Carer Support Worker, Hospital Discharge Team

Springwell House Social Work Centre

1 Gorgie Road Edinburgh EH11 2LA

Tel: 0131 313 6725

Mobile: 07508804760

### ***VOCAL South Edinburgh***

Lisa Rice c/o Libertus

20 Gracemount Drive

Edinburgh EH16 6RN

Tel: 0131 672 0987

### ***VOCAL South West Edinburgh***

Justine Davidson

Person Centred Planning Officer

Pentland's Medical Centre

44 Pentland View

Edinburgh EH14 5QB

Tel: 0131 449 8606

Mobile: 07503 781977

### ***VOCAL Midlothian***

Grannies Park

Edinburgh Road

Dalkeith EH16 6RN

0131 663 6869

## **Carer Support Groups**

VOCAL has a list of carer support groups in

Edinburgh and Lothians. Please call 0131 622 6666.

## **Cerebral Palsy**

### ***Advice Service Capability Scotland***

11 Ellersly Road

Edinburgh EH12 6HY

Tel: 0131 313 5510

## **Chest, Heart and Stroke**

### ***Chest, Heart and Stroke - Scotland***

65 North Castle Street

Edinburgh EH2 3LT

Tel: 0131 225 6963

Advice Line: 0845 077 6000

### ***Different Strokes***

9 Canon Harnett Court , Wolverton Mill

Milton Keynes MK12 5NF

Helpline: 0845 130 7172

### ***Carers Stroke Support Group***

Meets monthly at VOCAL Carers Centre

8 - 13 Johnston Terrace

Edinburgh EH1 2PW

Tel: 0131 537 9139

## **Children & families**

### ***Children & Families Social Care Direct***

There's now just one number for all children and families social work enquiries in Edinburgh

Tel: 0131 200 2327

### ***CHILDREN 1ST***

83 Whitehouse Loan

Edinburgh EH9 1AT

Tel: 0131 446 2300

### **Contact a Family Scotland**

Norton Park, 57 Albion Road  
Edinburgh EH7 5QY  
Tel: 0131 475 2608

### **Enquire**

5 Shandwick Place  
Edinburgh EH2 4RG  
Tel: 0845 123 2303

### **Firsthand**

39 Broughton Place  
Edinburgh EH1 3RR  
Tel: 0131 557 3121  
Sitter and befriending services

### **Homelink**

Unit 5, Abbeymount Techbase  
2 Easter Road,  
Edinburgh EH7 5AN  
Tel: 0131 661 0890  
Support for families with young children

### **Home Start - Leith and NE Edinburgh**

**Tel: 0131 553 7819**

### **Home Start - Edinburgh South Central**

108a-110a Gorgie Road  
Edinburgh EH11 2NP  
Tel: 0131 347 2881  
Offers support and assistance at home

### **One Parent Families Scotland**

13 Gayfield Square  
Edinburgh EH1 3NX  
Helpline: 0808 801 0323

### **Special Needs Information Point**

14 Rillbank Terrace  
Edinburgh EH9 1LN  
Tel: 0131 536 0583

### **Also see:**

#### **Education Law Unit - Govan Law Centre**

Contact details are under *Legal* heading

#### **Independent Special Education Advice**

Contact details are under *Advocacy* heading

**[www.additionalsupportneeds.org.uk](http://www.additionalsupportneeds.org.uk)**

Website with advice on Education (Additional Support for Learning) (Scotland) Act 2004

## **Complaints**

### **Care Commission**

Compass House, 11 Riverside Drive  
Dundee DD1 4NY  
Tel: 01382 207100

### **General Medical Council Scotland Office**

5th Floor, The Tun  
4 Jackson's Entry, Holyrood Road  
Edinburgh EH8 8AE  
Tel: 0131 525 8700 or 0845 357 6999

### **Health and Social Care Department**

Advice and Complaints Officer  
Health and Social Care Department, Waverley Court,  
Level 1:7,4 East Market Street, Edinburgh EH8 8BG  
Tel: 0131 553 8395

### **NHS Complaints**

Please note that contact details for both the Complaints Team and Patient Liaison Service vary depending on the NHS setting. For more advice and support about NHS complaints contact the Independent Advice and Support Service at Citizens Advice Bureau:  
58 Dundas Street Edinburgh EH3 6QZ  
Tel: 0131 557 1500

## **Counselling**

### **British Association for Counselling and Psychotherapy (BACP)**

BACP House  
35-37 Albert Street, Rugby  
Warwickshire CV21 2SG  
Tel: 0870 443 5252

### **VOCAL Carers Counselling Service**

8-13 Johnston Terrace  
Edinburgh EH1 2PW  
Tel: 0131 466 8082

### **Cruse Bereavement Care Scotland**

3 Rutland Square  
Edinburgh EH1 2AS  
Tel: 0131 229 9355

### ***Edinburgh & Lothian Council on Alcohol***

6 Clifton Terrace  
Edinburgh EH12 5DR  
Tel: 0131 337 8188

### ***Edinburgh Women's Aid***

4 Cheyne Street  
Edinburgh EH4 1JB  
Tel: 0131 315 8110

### ***Gay Men's Health***

10a Union Street  
Edinburgh EH1 3LU  
Tel: 0131 558 9444

### ***Gingerbread***

19 Chester Street  
Edinburgh EH3 7RF  
Tel: 0131 220 1585

### ***health in mind***

40 Shandwick Place  
Edinburgh EH2 4RT  
Tel: 0131 225 8508

### ***SAHELIYA***

10 Union Street  
Edinburgh EH1 3LU  
Tel: 0131 556 9302

## **Disability**

### ***Grapevine***

Norton Park, 57 Albion Road  
Edinburgh EH7 5QY  
Tel: 0131 475 2370

## **Down's Syndrome**

### ***Down's Syndrome Scotland***

158/160 Balgreen Road  
Edinburgh EH11 3AU  
Tel: 0131 313 4225

## **Domestic Abuse**

### ***Edinburgh Women's Aid***

4 Cheyne Street  
Edinburgh EH4 1JB  
Tel: 0131 315 8110

## **Drugs and Alcohol**

### ***Action on Alcohol and Drugs in Edinburgh***

Tel: 0131 529 2119  
[www.actionalcoholdrugsedinburgh.org](http://www.actionalcoholdrugsedinburgh.org)

### ***VOCAL Family Support Addictions***

8-13 Johnston Terrace  
Edinburgh EH1 2PW  
Tel: 0131 622 6262 (City-wide)

**or**

64 Gilmerton Dykes Street  
Edinburgh EH17 8PL  
Tel: 0131 664 8506 (South Edinburgh)

## **Education & Employment**

### ***Careers Scotland - Edinburgh***

79 Shandwick Place  
Edinburgh EH2 4SD  
Tel: 0845 8502 502

### ***Women onto Work***

137 Buccleuch Street  
Edinburgh EH8 9NE  
Tel: 0131 662 4514

### ***Wester Hailes Jobcentre Plus***

Westside Plaza, Edinburgh EH14 2SP  
Tel: 0131 456 4300

### ***Edinburgh High Riggs Jobcentre Plus***

20 High Riggs, Edinburgh EH3 9HU  
Tel: 0131 456 4000

### ***Leith Jobcentre Plus***

199 Commercial Street, Edinburgh EH6 6QP  
Tel: 0131 555 8000

**Edinburgh City Jobcentre Plus**

11-13 South St Andrew Street  
Edinburgh EH2 2BT  
Tel: 0131 456 3300

**Wester Hailes Health Agency**

40 Dumbryden Drive  
Edinburgh EH14 2QR  
Tel: 0131 458 3080

## Epilepsy

**Enlighten**

5 Coates Place  
Edinburgh EH3 7AA  
Tel: 0131 226 5458

**Epilepsy Scotland**

48 Govan Road  
Glasgow G51 1JL  
Tel: 0141 427 4911

**Lothian Community Health Partnerships**

Part of NHS Lothian, CHPs work with social services and are responsible for managing community health services (eg. Health Visiting, District Nursing, Physiotherapy, Podiatry and Speech and Language)

**Edinburgh Community Health Partnership.**

Made up of five Local Health Partnerships - North East, North West, South Central, South East and South West.  
Tel: 0131 537 9525

**Midlothian Community Health Partnership**

Tel: 0131 561 5531

**East Lothian Community Health Partnership**

Tel: 0131 536 8011

**West Lothian Community Health and Care Partnership (CHCP)**

Strathbrock Partnership Centre  
189a West Main Street, Broxburn West Lothian

**Lothian NHS Library/Resource Centre**

Deaconess House, 148 Pleasance EH8 9RS  
Tel: 0131 536 9451/2/3

**Scottish Health Council**

Delta House, 50 West Nile Street  
Glasgow G1 2NP  
Tel: 0141 225 6981

**NHS 24:** 08454 24 24 24

## Head Injuries

**Edinburgh Headway Group**

Headway House, Astley Ainslie Hospital  
Canaan Lane, Edinburgh EH9 2HL  
Tel: 0131 537 9116 / 9557

## Health & Well-being

### Community Health Projects

**Gorgie Dalry Community Health Project**

Springwell House, Ardmillan Terrace  
Edinburgh EH11 2JN  
Tel: 0131 537 7530

**LGBT Centre for Health & Wellbeing**

9 Howe Street  
Edinburgh EH3 6TE  
Tel: 0131 523 1100

**Pilton Community Health Project**

73 Boswall Parkway  
Edinburgh EH5 2PW  
Tel: 0131 551 1671

**South Edinburgh Healthy Living Initiative**

2B Gracemount Business Pavilions  
Captains Road, Edinburgh EH17 8QF  
Tel: 0131 664 0555

## Housing

**Automated Helplines**

Tel: 0845 1300 902 (Council Tax)  
Tel: 0845 1300 903 (Council Tax Arrears)  
Tel: 0845 1300 907 (Benefits)

**Care & Repair in Edinburgh**

4 Queen Street, Edinburgh EH2 1JE  
Tel: 0131 220 7630

Assists older people and people with disabilities with house repairs and improvements.

### **Changeworks**

36 Newhaven Road  
Edinburgh EH6 5PY  
Tel: 0131 555 4010

### **Council Tax & Housing Benefit Information**

The City of Edinburgh Council  
Revenues and Benefits  
Chesser House  
500 Gorgie Road  
Edinburgh EH11 3YB  
Tel: 0131 200 2000 ask for Council Tax or  
Non-Domestic Rates

### **Edinburgh Shelter Housing Aid Centre**

4th Floor, 6 South Charlotte Street  
Edinburgh EH2 4AW  
Tel: 0808 800 4444

### **EdIndex**

8 West Pilton Gardens  
Edinburgh EH4 4DP  
Tel: 0131 529 5080 /5095/ 5099

### **Edinburgh Community Mediation Service**

21 Abercromby Place  
Edinburgh EH3 6QE  
Tel: 0131 557 2101  
Handles disputes between neighbours

### **Housing Options Team**

Level 1, 1 Cockburn Street  
Edinburgh EH1 3BJ  
Tel: 0131 529 7368  
[www.nice-work.com/hogasp/Frameset1.htm](http://www.nice-work.com/hogasp/Frameset1.htm)

### **Letwise**

Level 3, Chesser House  
500 Gorgie Road, Edinburgh, EH11 3YJ  
Tel: 0131 529 7454  
Support and advice for private tenants

### **Home in Scotland**

Unit 3, Q Court  
Quality Street, Davidsons Mains  
Edinburgh EH4 5BP  
Tel: 0131 336 5876

### **Telecare and Community Care Housing**

Contact details under aids and adaptations

## **Learning Disabilities**

### **Enable**

95 - 97 Causewayside  
Edinburgh EH9 1QG  
Tel: 0131 667 2840

### **Family Advice and Information Resource**

95 Causewayside  
Edinburgh EH9 1QG  
Tel: 0131 662 1962

### **The Action Group**

Norton Park Centre, 57 Albion Road  
Edinburgh EH7 5QY  
Tel: 0131 475 2315

## **Legal Matters**

### **Education Law Unit - Govan Law Centre**

47 Burleigh Street, Govan  
Glasgow G51 3LB

### **Legal Services Agency**

Fleming House, 134 Renfrew Street  
Glasgow G3 6ST  
Website: [www.lsa.org.uk](http://www.lsa.org.uk)

Tel: 0141 353 3354 - free advice on issues relating to  
mental health (eg. Powers of Attorney) is available on  
Tuesday mornings from 11.00 am to 1.00 pm.

### **The Scottish Legal Aid Board**

44 Drumsheugh Gardens  
Edinburgh EH3 7SW  
Tel: 0131 226 7061

### **The Office of the Public Guardian**

Hadrian House, Callendar Business Park  
Callendar Road Falkirk FK1 1XR  
Tel: 01324 678300

## Leisure

### **Artlink**

13a Spittal Street  
Edinburgh EH3 9DY  
Tel: 0131 229 3555

Provides an escort service enabling individuals to go to arts events (eg. theatre)

### **Cinema Exhibition Card**

National card verifying that the holder is entitled to one free ticket for a person accompanying them to the cinema. Contact:

The Card Network, The Technology Centre  
Rossmore Business Park  
Ellesmere Port, Cheshire CH65 3EN  
Tel: 0151 348 8020

## Libraries

### **Access Services, Edinburgh City Libraries**

George IV Bridge  
Edinburgh EH1 1EG  
Tel: 0131 242 8135

### **Find your local library by calling:**

Edinburgh	0131 242 8000
East Lothian	01620 828 205
Midlothian	0131 271 3980
West Lothian	01506 776 336

## Mental Health

### **Community Mental Health Team**

Ballenden House, 28 Howden Street  
Edinburgh EH8 9HL  
Tel: 0131 536 9460

### **Edinburgh Carers Council**

356 Leith Walk  
Edinburgh EH6 5BR  
Tel: 0131 554 5153

### **health in mind**

40 Shandwick Place  
Edinburgh EH2 4RT  
Tel: 0131 225 8508

### **Mental Welfare Commission for Scotland**

Floor K, Argyle House  
3 Lady Lawson Street  
Edinburgh EH3 9SH  
User and carer advice line: 0800 389 6809

### **National Schizophrenia Fellowship**

Claremont House, 130 East Claremont Street  
Edinburgh EH7 4LB  
Tel: 0131 557 8969

## Multiple Sclerosis

### **MS Society in Scotland**

National Office, Ratho Park  
88 Glasgow Road, Ratho Station  
Newbridge EH28 8PP  
Tel: 0131 335 4050

## Older People

### **Age Concern Scotland**

Causewayside House,  
160 Causewayside  
Edinburgh EH9 1PR  
Tel: 0845 833 0200

### **Lifecare**

2 Cheyne Street,  
Edinburgh EH4 1JB  
Tel: 0131 315 2236

## Parkinson's Disease

### **Parkinson's Disease Society**

Edinburgh branch: 0131 449 4859

## Respite

For details of respite and short break opportunities in Edinburgh and the Lothians visit: [www.carebreakscotland.com](http://www.carebreakscotland.com). Alternatively contact VOCAL on 0131 622 6666.

### **Shared Care Scotland**

Unit 7, Dunfermline Business Centre  
Izatt Avenue, Dunfermline  
Fife KY11 3BZ  
Tel: 01383 622462

## **Self-directed Support**

### **Funding Independence Team**

Claremont House, 130 East Claremont Street  
Edinburgh EH7 4LB  
Tel: 0131 652 3229

### **Independent Living Funds (ILF)**

PO Box 7525  
Nottingham NG2 4ZT  
Tel: 0845 601 8815

### **Lothian Centre for Integrated Living**

Norton Park, 57 Albion Road  
Edinburgh EH7 5QY  
Tel/Minicom 0131 475 2350

### **Scottish Personal Assistant Employers Network (SPAEN)**

Unit 9, Motherwell Business Centre  
130 Coursington Road  
Motherwell ML1 1PR  
Tel: 01698 250280

## **Sensory Impairment**

### **Deaf Action**

Head Office, 49 Albany Street  
Edinburgh EH1 3QY  
Tel: 0131 556 3128

### **RNIB Scotland: Edinburgh and the Lothians**

12 Hillside Crescent, Edinburgh EH7 5DZ  
Tel: 0131 557 1004

## **Social care**

If you live in City of Edinburgh Council area and you are contacting social services for the first time call **Social Care Direct** on 0131 200 2324. For social

care services for children contact your nearest Social Work Centre:

### **Muirhouse Crescent Social Work Centre**

34 Muirhouse Crescent EH4 4QL  
Tel: 0131 343 1991

### **West Pilton Gardens Social Work Centre**

8 West Pilton Gardens EH4 4DP  
Tel: 0131 529 5400

### **Westfield House Social Work Centre**

5 Kirk Loan EH12 7HD  
Tel: 0131 334 9933

### **Springwell House Social Work Centre**

1 Gorgie Road EH11 2LA  
Tel: 0131 313 3366

### **Murrayburn Gate Social Work Centre**

5 Murrayburn Gate EH14 2SS  
Tel: 0131 442 4131

### **Oxgangs Path Social Work Centre**

4 Oxgangs Path EH13 9LX  
Tel: 0131 445 4451

### **Victoria Street Social Work Centre**

11 Victoria Street EH21 2HE  
Tel: 0131 226 6731

### **Leith Social Work Centre**

71 Constitution Street EH6 7AF  
Tel: 0131 553 2121

### **Craightinny Social Work Centre**

Loaning Road EH7 6JE  
Tel: 0131 661 8291

### **Captains Road Social Work Centre**

40 Captains Road EH17 8QF  
Tel: 0131 529 5300

### **Craigmillar Social Work Centre**

171 Duddingston Park South EH15 3EG  
Tel: 0131 657 8500

### **Emergency Social Work Service**

Tel: 0800 731 6969

### **Children and Families Services**

Waverley Court, 4 East Market Street  
Edinburgh EH8 8BH  
Tel: 0131 469 3000

## **Social Care (East Lothian)**

### **Access Team**

Community Services, 6-8 Lodge Street  
Haddington EH41 3DX  
Lo-call: 0845 603 1576  
For all new community care enquiries

### **Complex Care Team**

Randall House  
Satellite Working Estate, Macmerry  
Tel: 01875 824 090  
For all complex care enquiries

## **Social Care (West Lothian)**

### **Adult Social Work Team**

Livingston Social Work Centre  
Cheviot House, Owen Square,  
Livingston EH54 6PW  
Tel: 01506 777777

### **Adult Social Work Team,**

Strathbrock Partnership Centre  
189a West Main Street  
Broxburn, EH52 5LH

## **Social Care (Midlothian)**

### **Dalkeith Social Work Centre**

Children & Families and Criminal Justice  
11 St Andrews Street, Dalkeith  
Tel: 0131 271 3860

### **Loanhead Social Work Centre**

Community Care Access Team  
Care Management Team  
4 Clerk Street, Loanhead  
Tel: 0131 271 3900

### **Emergency Social Work Service**

Tel: 0800 731 6969

# **Transport**

### **Blue Badge**

Provides parking benefits for disabled people with severe walking difficulties travelling either as drivers or as passengers.

*Edinburgh* 0131 469 3840  
*West Lothian* 01506 775 287  
*Midlothian* 0131 271 3522  
*East Lothian* 01620 827 974

### **Bus Pass**

*Edinburgh* 0131 200 2351  
*West Lothian* 01506 775 287  
*Midlothian* 0131 271 3522  
*East Lothian* 01620 827 367

### **Dial-a-Ride and Dial-a Bus**

Dial-a-Ride: provides door-to-door transport for people unable to use ordinary buses. Dial-a-Bus: provides transport from home to local shopping centres for people unable to use ordinary buses:

#### **Edinburgh**

Dial-a-Ride : 0131 447 9949  
Dial-a-Bus : 0131 447 1718

#### **Midlothian and East Lothian**

Dial-a-Ride : 0131 663 0163  
Dial-a-Bus : 0131 663 5184

#### **West Lothian**

Dial-a-Ride : 01506 633 953  
Dial-a-Bus : 01506 633 336

### **Disabled Go**

Information on access for people with a disability  
Website: <http://www.disabledgo.info/>

### **DVLA Drivers Medical Group**

Information for drivers with medical conditions  
Tel: 0870 600 0301

### **Lothian Community Transport Services**

200 Sir Harry Lauder Road  
Edinburgh EH15 2QA  
Tel: 0131 669 9959

### **Lothian Shopmobility**

Provides free wheelchair and scooter lending service to enable people with disabilities the means to shop and use facilities. Contact: Gyle Shopping Centre, Edinburgh, 0131 225 9559

### **Motability**

Enables people to use the higher mobility component of Disability Living Allowance to buy or hire a car or wheelchair. See below for details:

#### **Edinburgh Driving Assessment Service**

Mobility Centre, Astley Ainslie Hospital  
133 Grange Loan, Edinburgh EH9 2HL  
Tel: 0131 537 9192

#### **Motability Operations**

City Gate House, 22 Southwark Bridge Road  
London SE1 9HB  
Tel: 0845 456 4566

### **RADAR**

For details on National Disabled Key Scheme  
Tel: 0207 250 3222

### **Scottish Ambulance Service**

Patients who are considered by a doctor to be medically unfit to travel by any other means can qualify for an ambulance.

*Ambulance Booking Line:* 0131 447 0434

### **South Edinburgh Amenities Group**

City-wide, wheelchair accessible minibus service  
Tel: 0131 658 1431

### **Taxicard Scheme**

Designed to help people with disabilities to get about by making taxis cheaper to use.

<i>Edinburgh</i>	0131 469 3840
<i>West Lothian</i>	01506 775291
<i>Midlothian</i>	0131 271 3522
<i>East Lothian</i>	01620 827 657
<i>Disabled Parking Bays</i>	0800 23 23 23

**Traveline:** 0871 200 2233

### **Volunteer Car Services**

#### **Women's Royal Voluntary Service**

Clerwood House, 96 Clermiston Road  
Edinburgh EH12 6UT  
Tel: 0131 314 0600 (main number) and  
0131 225 9843 (answerphone)

#### **Royal National Institute for the Blind**

Edinburgh and Lothians  
12 Hillside Crescent EH7 5DZ  
Tel: 0131 557 1004

#### **British Red Cross Transport and Escort**

*Edinburgh* 0131 557 9898  
*East Lothian and Midlothian* 0131 654 0340  
*West Lothian* 01506 654 652

## **Young Carers**

#### **Broomhouse Young Carers Project**

The Broomhouse Centre  
79-89 Broomhouse Crescent  
Edinburgh EH11 3RH  
Tel: 0131 455 7731

#### **East Lothian Young Carers**

Suite 8, Stuart House  
Eskmills, Station Road  
Musselburgh EH21 7PB  
Tel: 0131 273 4356

#### **Edinburgh Young Carers Project**

Norton Park, 57 Albion Road  
Edinburgh EH7 5QY  
Tel: 0131 475 2322

#### **Midlothian Young Carers Project**

4 Lothian Street  
Dalkeith EH22 1DS  
Tel: 0131 654 9540

#### **West Lothian Young Carers**

25A North Bridge Street  
Bathgate EH48 4PJ  
Tel: 01506 776999